

## General provisions and lexicon at concepts.

1. The following statute regulates the rule of day staying of tenancy venues located in the building on Tezeusza street number 14. This statute was created in order to provide all the visitors the most comfortable and safest conditions of accommodation in Villa Amber apartments.
2. The concepts used in the statute mean:
  - Venue – residential apartment designed to 24 hours staying.
  - Tenancy – giving by the lessor this apartment do temporary use in the change of prearranged costs
  - Tenant – the person who concludes contract od tenancy
  - Lessors : Małgorzata and Przemysław Korzeniewscy - Villa Amber

## Booking and payment.

1. Registration of reservation it is possible to make via e-mail or by the phone number 666 882 555 or internet portal also possible directly in the location.
2. In your reservation you are required to send the following details: date and time of check in and check out. Personal details of a tenant. Estimated numbers of visitors predicted for staying. Reservation could be done by over 18 person.
3. The customer after booking on line, mail, personal or phone contact will received for post mail e-mail with confirmation included: date of staying, number of persons, total amount of money for staying, information about deposit.
4. The customer within 24 hours since the day of receiving confirming e – mail is obliged to pay an instalment for the bank account in the amount of 30% of total sum.
5. Reservation is invalid in the case of lack of paid instalment in the proper date.
6. The rest of money is required to pay in the day of check in or 3 days before planned check in. If the customer choice is to pay by transfer before 3 days before planned check in it is needed to show confirmation of transfer in day of arrival. In case of lack of payments the lessor is not obligated to give a key and he is authorized to stop a deposit.
7. In case of shorten the period of staying by the tenant the sum of money paid for all staying is not to change in any way.

## Canceling the reservation.

1. Lessor reserve the authority to stop the deposit in the case of canceling staying by the visitor.
2. Later check in or check out before planned staying excluded any recompense for not used service.
3. In the case if lessor canceled reservation of any accident, the money is being compensated on customers bank account in 14 days since the date of cancellation.
4. Villa Amber is not responsible for any inconveniences during staying (accidental lack of electricity, water, exposure for neighborhood noise etc. ) No compensation will be refunded due to inconvenience.

5. In the case of canceling reservation by the tenant before planned check in the deposit belongs to lessor.

## Accommodation, check in.

1. Apartment is rent for days.
2. Hotel day starts at 1 pm and finishes at 10 am. Customer is obligated to be in the room at exactly established time. If customer is decided to arrive at the others hours he is obligated to inform owners 24 hours before the date of arrival. The accommodation at evening hours must be discussed and established and paid in all before customer arrival.
3. Customer is obligated to show ID or other document accepted in the Polish area.
4. There is possibility to use the unguarded car parking. There is monitoring.
5. Lessor does not provide any services to the tenant except accommodation.

## Terms of renting an apartment.

1. Villa Amber it is not a hotel, it is housing Association. Due to this fact you are obligated to respect quiet hours (22-7). Tenant is responsible for activities and failures.
2. Lessor is obligated to do his best to assure all facilities for visitors.
3. Smoking is prohibited.
4. Customer is obligated to lock the door before leaving and safe the key.
5. If the key is lost is needed to pay 300,00 zł.
6. Noisy parties are prohibited. If not it is needed to pay 100 zł of punishment.
7. The amount of persons staying in the apartment must be the same as was established in the contract. The extra person will be extra paid or contract will be cancelled with all consequences.
8. Tenant is not authorized to give the apartment to third person.
9. Tenant is not allowed to do any changes and he is money responsible for all damages.
10. In the case of any damages during staying the information should be given to lessor immediately.
11. In the case of very serious damages made by a tenant a lessor is authorized to cut contract immediately with removing all the tenants.
12. Lessor is not responsible for left things (any pharmacies or groceries).
13. Lessor is not responsible for any goods transported by a tenant.

## Final provisions.

1. Lessor is authorized to change the rules in any time. All regulation changes are obligated since the time of announcement.
2. If tenant is suspected of doing bad things as a crime or etc. the lessor is authorized to enter any time to the apartment.
3. In the following cases contract is cancelled in the urgent time (right now). Money is stopped as well.

4. The customer accept the processing of personal data due to reservation and placing in data base.
5. Doing reservation is adequate to acceptance the following regulation.

IN THE CASE OF ANY QUESTIONS PLEASE FEEL FREE TO CONTACT US ! PHONE 666 882 555.